

HOUSE RULES



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We welcome you to the apartment Trisanna.

We've given us trouble with the device and hope that you enjoy a wonderful holiday here in our apartment.

Following house rules should give aid where we describe how we envisage the use of the apartment and the inventory in the ideal case. We have also listed some relief to our rules that we hope they will find your understanding. By a proper treatment of housing will help us continue to provide you with a beautiful holiday apartment.

GENERAL

- All things that are in the apartment are part of it, may and should be used by the guests. Please be gentle with the entire setup and inventory.
- The tenant has to treat the property carefully and to take care to adhere to his fellow passengers, the rental conditions.
- animals are not allowed
- Please note to pay a damage / security deposit of EUR 200,- on the check-in day
- Please close windows and doors when you leave the apartment.
- Please switch off or stand-by electric consumers (TV, radio, laptops, etc.)
- Partys are not allowed in the apartment
- Parents are liable for their children, guests and personal possessions.
- It is not allowed to exceed the arranged number of persons without permission of the landlord
- The owner is not responsible/liable for valuable items of the tenant.
- Please note to avoid it to enter the apartment with street shoes. (Bring slippers)
- Please note that the landlord has the right to enter the apartment during your stay

NON SMOKING

- The apartment is a non smoking area.
- Smoking is allowed only outside where you can find an ash tray – we ask you to use it.
- Please do not throw the cigarette stubs on the ground.

KÜCHE/BAD

- please ensure that dishes, pots and pans, cutlery, coffee machines, toaster, kettles etc. are clean and dried before storing them.
- in order to prevent possible blockages, please do not dispose of food waste, dangerous liquids, fats or feminine hygiene items in the WC, sinks or shower tray.
- Please keep the refrigerator and the icebox clean.
- On your departure the kitchen should look by chance the way you found.
- please empty the refrigerator before you leave. do **not** switch the refrigerator off.

WASTE DISPOSAL

- Please separate waste for recycling in the provided containers
- If you do not have properly separated the wast we have to collect a extra fee of 50 EURO.
- please empty the refrigerator before you leave. do **not** switch the refrigerator off.

KEYS

- We ask that you keep your keys safe and not to pass them on to unauthorised persons. Should the keys become lost or missing then we reserve the right to charge for the cost of replacements.

TV'S

- Please do not change the programming of the TV's
- Take care that the remote controls are not polluted and committed in a proper and workable condition

DAMAGES

- Please note to pay a damage / security deposit of EUR 200,- on the check-in day
- No one intentionally damaged property, but it can happen to anyone, that once something breaks. We would be pleased if you let the damage and we find that, not only after your departure, with the final cleaning. The tenant is liable for damages in the amount of the replacement cost. On departure we make a inspection together with the tenant.

REST-TIMES

- In the spirit of good neighborhood, we ask that is respected by clock 22:00 bis 7:00 clock the night.
- Please turn TV's, radios ect down to room volume.

NUMBER OF PERSONS

- It is not allowed to exceed the arranged number of persons without permission of the landlord. In case of agreement the price is subject of change. The surrender of the apartment to a third party ist not allowed.
- Ignoring these rules causes the right for the landlord to close the duration of your stay. For the contrary usage of the agreement during duration of your stay he/she is authorized to request an extra charge.

SKIS AND SKI BOOTS

- Please use the provided skis and ski boots room directly by the entrance.
- We accept no liability for skis and ski-boots.
- Ski boot dryer: Whether your boots are suitable for the dryer, you must decide as we accept no liability for any damage.
- please remove and leave hiking shoes, ski boots or wellingtons in the entrance hall.

CHECK-OUT

- The surrender of the apartment to the landlord at the end of your stay has to be personally.
- The apartment has to be leaved in an tidy way. (tidied up, clean kitchen, dishes in the cupboard or in the dishwasher, waste sorted in the provided containers, etc.).
- The end-cleaning is done by us.

CANCELLATION CONDITIONS

- For a cancellation of the rental contract please note the following:
 - Cancellation 30 days before arrival we keep the deposit
 - Cancellation 14 days before arrival we demand 75 % of the rent
 - Cancellation within 14 days before arrival we demand the full rent
- In case of earlier departure the tenant is committed to pay the full rent.

PAYMENT

- The payment has to be made in cash on the evening before departure.
- We do not accept any payment by cards.
- Please note to pay a damage / security deposit of EUR 200,- on the check-in day

PLACE OF JURISDICTION

- The place of jurisdiction is Landeck.

We wish you a pleasant, enjoyable and restful stay.

family
Monika und Ernst Partoll